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To: Community Services Employees

July 10, 2012

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Please print PDF & share with employees

Message from Joe-Anne Priel, General Manager, Community Services

Dear Employees,

One of the best parts of my job as General Manager is getting to know the people I work with. I'm really enjoying the opportunities I get to chat with my Lister Block neighbours - the kitchen is great for that! It's amazing what you can find out about people while brewing tea or waiting for the toast to pop. I could do with a lot more of this precious relationship-building time.

[Read the full message...](#)

Thank you for what you do.

Sincerely,

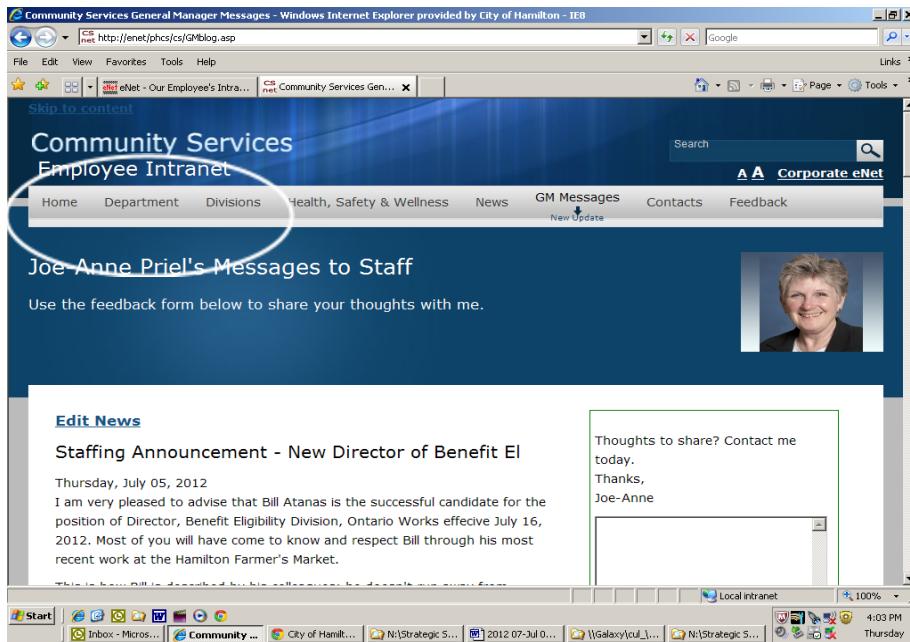
Joe-Anne

Love your city, love your job, love being a public servant.

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How to Tell When There's a New GM Message?

Did you know? ...that when our GM Joe-Anne Priel posts a new message, you'll see a small message written "**New Update**" just underneath the tab that says: **GM Messages**.



Community Services General Manager Messages - Windows Internet Explorer provided by City of Hamilton - IE8
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Home Department Divisions Health, Safety & Wellness News GM Messages Contacts Feedback
Joe Anne Priel's Messages to Staff
Use the feedback form below to share your thoughts with me.
Edit News
Staffing Announcement - New Director of Benefit EI
Thursday, July 05, 2012
I am very pleased to advise that Bill Atanas is the successful candidate for the position of Director, Benefit Eligibility Division, Ontario Works effective July 16, 2012. Most of you will have come to know and respect Bill through his most recent work at the Hamilton Farmer's Market.
Thoughts to share? Contact me today.
Thanks,
Joe-Anne

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Tell Me About: "These Hands"

By: Lynda Secord, Wentworth Lodge Administrator (Retiring this month.)

This past May, a resident from a Wentworth Lodge expressed frustration with the changing abilities of her hands. 'These hands!!!!' she exclaimed that her own hands just wouldn't do what she wanted them to do anymore.

She shared her frustration with one of our Recreationists and within a day or two a special project emerged, one that illustrates the essence of our "person-centred" approach to our residents.



[Read the full story...](#)

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Against the Odds, He SCORES!

By: Jodi Rushton, EDC Employment Development Counsellor

Shawn was 58 years old, had a criminal record, was two credits short of his Ontario Secondary School Diploma, and also had a workplace injury that limited his ability to complete physically demanding work. With the downturn in Hamilton's manufacturing sector his employment history in labour, shipping, and inventory control proved limited.

Shawn was finding that the opportunities in his field were further narrowed by the fact that most employers wanted potential employees to have their Ontario Secondary School Diploma, a clean criminal record, and the jobs were physically demanding. [Find out what happened to Shawn through the SCORE network...](#)

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About the Social Capital Opportunities Regarding Employment (SCORE)

What is SCORE?

The Social Capital Opportunities Regarding Employment (SCORE) was developed by [Dr. John-Paul Hatala, founder of Flowork International](#). SCORE introduces the idea of generating opportunities from within a peer group's social network. To individual participants this simply means asking themselves the question: "Who in my social network can help me reach my goal of employment and how can I expand my social network?" [Find out more about SCORE...](#)



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OW Workers Give Up Their Lunch

By: Carolin Anderson, Program Manager, OW

A client with a variety of addictions issues who was eight months pregnant with her fourth child came into our office to meet with her caseworker. The worker noticed that the woman was very small for someone who was eight months pregnant. The reason was she had not eaten in the last few days. [The worker sent out an email to the team...](#)

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Hope, Determination and Community Services Support = Positive Outcome

By: Grant Wilson, Employment Development Counsellor

Hope is stronger than fear; determination overrides adversity.

Fifty-three-year-old Robert faced unmistakable challenges in 2009; but thanks to help from our Community Services teams in Ontario Works, Employment counseling and thanks to



hope and determination, he landed on his feet by the fall of 2011.

So, what happened?
In a word: cocaine.

[Read the rest of Robert's story...](#)

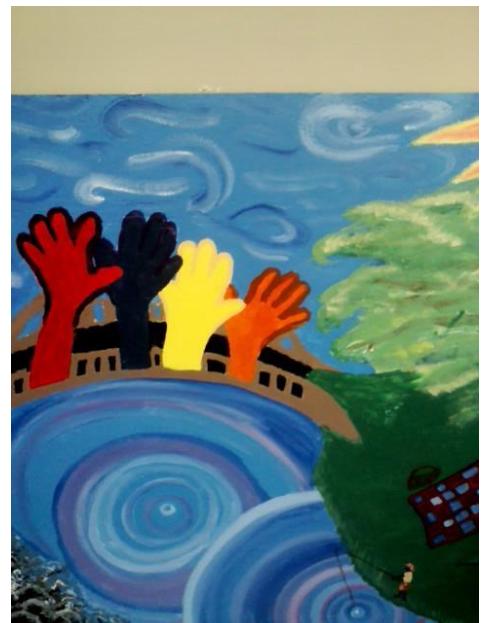
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The Art of Working Through Addiction Challenges

By: Lynn Foye, Supervisor, Addiction Services Initiative

The Addiction Services Initiative program for Ontario Works participants is helping participants work through their challenges with substance abuse using art as therapy.

Art occurs on a bi-weekly schedule and is open (drop-in) therefore there are often different and new people in every session. This opportunity to engage in Art therapy regularly as an alternative intervention has such value that it is hard to depict in words.



[Read more...](#)

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New Maintenance Team Earns Appreciation

By Robyn Ellis

As a Supervisor in Community Facility Maintenance, I'm proud of our newly-formed Community Facility Maintenance Team at the Roselawn Lawn Bowling Club for offering high-quality, prompt and professional service to the members of the historical club. It turns out that the Club President agrees with me! [Read what Fred Button, Club President at Roselawn Lawn Bowling Club said about the team & how they got the kudos...](#)

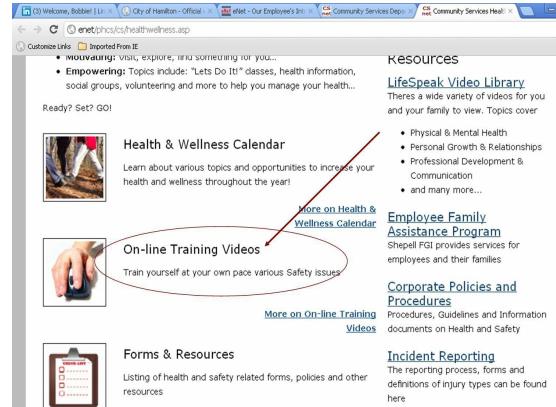
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Events, Announcements & Reminders

Visit the CS Intranet for News, Information and Tools

On May 15, 2012 a prototype [CS Intranet](#) was launched which provides department news, information, online forms and more.

Please take some time to visit and be sure to [check out these key content areas and share your feedback with us...](#)



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Municipal Senior of the Year Award Winners Celebrated

The City of Hamilton Municipal Senior of the Year Awards recognize and celebrate the outstanding voluntary contributions that Seniors make to enrich the social, cultural or civic life of our community.

[The 2012 winners](#) were recognized on June 26 at Sackville Hill Seniors Recreation Centre. The City of Hamilton chooses winners for four awards celebrating Innovation, Community Achievement, Lifetime Achievement and Senior of the Year.

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Sneak Preview of New Stoney Creek Recreation Centre

The Stoney Creek Recreation Centre will be opening late this Summer. [Want a sneak preview?](#)

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Tom Hunter Replaces Lynda Secord July 23

Tom Hunter will be replacing Lynda Secord, who is retiring in July, in the position of Administrator for Wentworth Lodge, starting July 23rd, 2012. [Read more...](#)

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Division Day with Benefit Eligibility

By: Gary Schwoob, OW IT Manager

The Benefit Eligibility Division held its' annual division day on Friday June 8th. The theme this year was "B.E. all that we can BE." [Read more...](#)

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Dept Jobs Posted Internally	Successful Candidate(s)
See list of all the Community Services jobs posted internally as of June 26, 2012	See list of names of the successful candidates . This information is available weekly on eNet by going to: eNet/Jobs/Successful Candidates

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Questions? Comments? | Deadlines & News Reps

Did you like this newsletter? Was it useful? Was it easy to read? Share your comments, questions & feedback: csinfo@hamilton.ca

If you have stories, ideas or submissions, talk to your division rep. Here are your Community Services News Division Reps:

Division	Representative
Recreation	Irene Sturgeon & Kelly Jones
Employment & Income Support	Nella Roque
CityHousing Hamilton	Teresa Herechuk
Benefit Eligibility	Gary Schwoob & Heather Russell
Lodges	Kathy Hall
Social Development & Early Childhood Services	Irene McArthur
Housing Services	Bruce McLean

The next deadline for stories is: August 13, 2012

Here's the submission and publication schedule, though it may be subject to change:

Deadline for Submissions	Issue Release Date
Monday, August 13, 2012	Tuesday, September 11, 2012
Monday, October 15, 2012	Tuesday, November 13, 2012
Monday, December 3, 2012	Tuesday, January 8, 2013

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